



Reddy Family Medical Clinic

Donaldsonville – Napoleonville – Pierre Part – Plaquemine – White Castle

SLIDING FEE DISCOUNT PROGRAM

What is the Sliding Fee Discount Program?

The Sliding Fee Discount Program allows **UNINSURED/UNDERINSURED** patients to receive healthcare for a reduced cost at all Reddy Family Medical Clinics (RFMC). This discount is determined by **FAMILY SIZE** and **INCOME** and based on the annual federal government “POVERTY GUIDELINES”.

Who can apply for the Sliding Fee Discount Program?

Our clinics accept all patients, regardless of insurance, financial status or ability to pay. We are a Rural Health Clinic which offers a wide range of health care services to patients through the Sliding Fee Discount.

How do I apply for the Sliding Fee Discount Program?

To be eligible for the Sliding Fee Discount Program, an individual is required to:

- Complete an application
- Provide picture identification
- Provide proof of household income, or financial assistance, and total number of people living in the household.
 - Household income is defined as “Gross Income earned from ALL persons living within the home”.
 - Proof of Income: a paycheck stub, yearly income tax return, copies of social security/food stamps award letter or other supporting documents you have received as proof of family income.

What does the patient pay for services?

Upon check-in, the patient is responsible for the amount according to their Sliding Fee Discount.

Sliding Fee Discount Rates

Medical Nominal Fee for Scale “A” Office Visits only \$25; for poverty rate 100% and below.

For individuals and families with incomes above 101 percent and at or below 150 percent of the FPG 50% discount and for individuals and families with incomes above 151 percent and at or below 175 percent of the FPG 30% discount and for individuals and families with incomes above 176 percent and at or below 200 percent of the FPG 25% discount.

Billing for Services

All co-pays are due at the time of service. If a patient is unable to pay the balance at the time of service, a promissory note will be offered and all remaining charges will be billed to the patient.



Reddy Family Medical Clinic

Donaldsonville – Napoleonville – Pierre Part – Plaquemine – White Castle

To qualify for this discounted rate, please contact our office at (225) 473-3931 for further details.

PATIENT RIGHTS

While you are a patient at Reddy Family Medical Clinic, **YOU HAVE THE RIGHT TO:**

- Receive quality healthcare.
- (i) Be respected by others regardless of race, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity or health condition
 -
 - Have privacy while you receive care.
 - Have your personal and health records kept confidential. You must give written consent before your information can be shared with someone.
 - Known facts about Reddy Family Medical Clinic, its services, its providers and others who will be caring for you.
 - Get all the facts from the provider about your health and treatment options.
 - Get health information and treatment options in words you understand.
 - Say “NO” to any medical care. Talk with the provider and know your other options. If you refuse care and that prevents your provider from meeting their moral or professional standards, they may decide they can no longer care for you. Your provider must give you proper notice in the event they wish to exercise that right. You have a right to file a formal grievance, if you disagree with the decision.
 - Tell us in advance, how you wish to be treated, if you ever become too ill to decide for yourself. This is your legal right.



Reddy Family Medical Clinic

Donaldsonville – Napoleonville – Pierre Part – Plaquemine – White Castle

- Give us feedback about our care and services by completing our Patient Satisfaction Survey after your visit.

PATIENT RESPONSIBILITIES

While you are a patient at Reddy Family Medical Clinic, **YOUR RESPONSIBILITIES INCLUDE THE FOLLOWING:**

- Keep all scheduled appointments with your provider and other specialist(s) you are referred to.
- Bring required medical documentation.
- Give a detailed and honest history of your entire family.
- Give an update of any changes in your health during each visit.
- Tell us about any changes that may affect your health information; such as, a new address, new phone numbers, emergency contact information, new insurance, marriage, etc.
- Ask questions about your health and take an active role in your care.
- Take all medications as prescribed by your provider and give information about all medications, including over the counter medications and herbal supplements or vitamins that you are taking. Know what the medications are for and how to use them. **Ask questions if you don't understand!**
- Discuss and be involved in your treatment plan. Follow orders as given. **Ask questions!**
- Call your provider first with medical problems, unless it is a medical emergency.



Reddy Family Medical Clinic

Donaldsonville – Napoleonville – Pierre Part – Plaquemine – White Castle

- Avoid using the Emergency Department for non-serious health situations. Instead, use Reddy Family Medical Clinic or Urgent Care Centers.
- Report any emergency treatment to your provider, within 48 hours after treatment was provided. Remember to bring any medical documentation to your next appointment.

NOTICE TO PATIENTS:

This practice serves all patients regardless of ability to pay.

Discounts for essential services are offered based on family size and income.

For more information, ask at the front desk.

Thank You!

AVISO PARA PACIENTES:

Esta practica sirve a todos los pacientes, independientemente de la capacidad de pago.

Descuentos para los servicios esenciales son ofrecidos dependiendo de tamaño de la familia y de los ingresos.

Usted puede solicitar un descuento en la recepcion.



Reddy Family Medical Clinic

Donaldsonville – Napoleonville – Pierre Part – Plaquemine – White Castle

Gracias!

NON-DISCRIMINATION POLICIES

- Reddy Family Medical Clinic, and its staff, complies with applicable Federal, State and Local laws and/or regulations & does not discriminate (exclude or treat differently) on the basis of:
 - Race
 - Color
 - National Origin
 - Age
 - Disability
 - Religion
 - Sexual Orientation
 - Inability To Pay
 - Gender Identity
- Reddy Family Medical Clinic will not deny access to medical services due to an inability to pay. A Sliding Fee Discount Program is available, determined by **FAMILY SIZE** and **INCOME** and based on the semi-annual federal government “POVERTY GUIDELINES”.

SEE ATTACHED PROGRAM INFORMATION



Reddy Family Medical Clinic

Donaldsonville – Napoleonville – Pierre Part – Plaquemine – White Castle

DISCLOSURE OF INFORMATION

CLINIC OWNER & MEDICAL DIRECTOR

Nagaratna Reddy, MD